

USER GUIDE FOR YOUR MOBILE TRANSACTION TERMINAL



1571

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TO VIEW PAGE

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IR



LEFT FUNCTION KEY

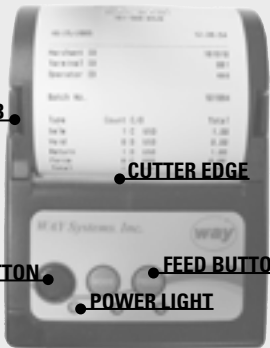
UP CONTROL KEY

RIGHT FUNCTION KEY

DOWN CONTROL KEY

CANCEL/POWER KEY

Optional Way Printer



COVER RELEASE TAB

CUTTER EDGE

POWER BUTTON

POWER LIGHT

FEED BUTTON

IR
Infrared Printer Interface

Basic Transactions: **LOGON**

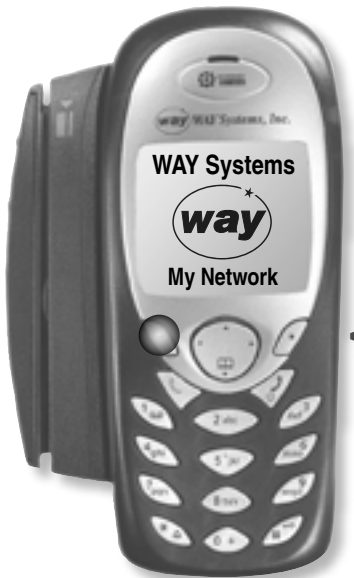
To power the MTT on or off press and hold down the **Cancel/Power Key** for at least 1 second.



◀ **Cancel/Power Key**

Basic Transactions: **LOGON**

Press the **Left Function Key**
to easily access **WAY2PAY**.



Left Function Key

Basic Transactions: **LOGON**

Select **Logon** by pressing the **Right Function Key**.

The MTT may take up to a minute to complete the **Logon**. The MTT may return the **My Network** or **Logon** screens during this process while it communicates with the Network.

Please wait for the MTT to complete the Logon process.



temporary screen

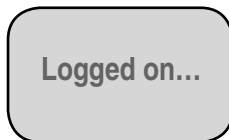
Initialization,
please wait...

Basic Transactions: **LOGON**

Select **OK** by pressing the **Right Function Key**.



Note: Depending on geography and availability of GPRS coverage, your MTT may have a signal strength that is not optimal for data communications. If your signal strength is 1 of 5 or 2 of 5, you may want to consider operating in offline mode until signal strength improves. Keep in mind that offline transactions are not authorized until you return to Online mode with the MTT.



temporary screen

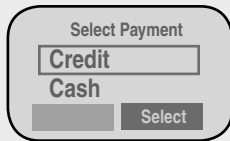
Basic Transactions: **CREDIT SALE**

Select **Sale** by pressing
the **Right Function Key**.

Note: If debit sales or cash
sales are enabled, select Credit,
Debit or Cash.



temporary screen



Basic Transactions: **CREDIT SALE**

Swipe the customer's credit card.



Note: If invoice number is enabled, you will be prompted to **Enter Invoice#** after swiping or entering the customer's card.

Basic Transactions: **CREDIT SALE**

Special Note Regarding American Express Transactions

In some instances the processor may require the merchant to enter the four digit security code printed on front of card.

When this is necessary this screen will appear.

Enter the four digit security code and select **OK** by pressing the **Right Function Key**.



Basic Transactions: **CREDIT SALE**

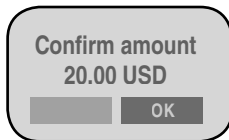
Enter the amount by pressing the numbers on the key pad.

Enter the amount in dollars and cents (example: for 20.00 USD, enter 2000).

Select **OK** by pressing the **Right Function Key**.

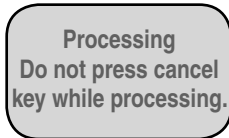


next screen



If amount is correct select **OK** to **confirm**.

temporary screen



Basic Transactions: **PRINT**

Print the receipt.

Make sure printer is turned on.

Note: If not using a printer,
press the **Cancel/Power Key**
to skip printing and complete sale.

To turn on printer, press the **Power Button**.
The **Green Power Light** is now lit.



INDEX

Power Button ➤



Basic Transactions: **PRINT**

To print the merchant copy which includes the signature line, **point the MTT directly at the infrared port on the receiver.**

Do not move the MTT until the receipt begins to print.

temporary screen

Printing Do Not
Press Cancel Key
While Printing.



Basic Transactions: **PRINT**

To print the Customer Copy
select **Customer Copy** by
pressing the **Right Function Key**.



temporary screen

Printing Do Not
Press Cancel Key
While Printing.

Basic Transactions: **PRINT**

After the receipts have printed select **Main Menu** by pressing the **Right Function Key**.



Basic Transactions: **DEBIT TRANSACTIONS**

From the Transactions menu, press the **Right Function Key** to select **Sale**.

Then scroll down to **Debit** by pressing the **Down Control Key**. Next press the **Right Function Key** to select **Debit**.

Note: **Debit Transaction** or **Cash Receipt** need to be enabled for **Select Payment Type** to appear.

Under the **Set Up** menu, select **App Settings**, then **App Settings(2)** to enable Debit Transactions or **App Settings(1)** to enable Cash Receipt.



DEBIT TRANSACTIONS

Swipe the customer's card.

Enter the amount in dollars and cents with no decimal point (example: for 20.00 USD, enter 2000).

To confirm the amount, press the **Right Function Key** to select **OK**.



DEBIT TRANSACTIONS



Enter a Cash Back Amount in dollars and cents (with no decimal point) and press the **Right Function Key** or just press the **Right Function Key** to select no cash back. (This feature is optional so this step may be skipped or not present.)

To confirm the new amount, press the **Right Function Key** to select **OK**.

DEBIT TRANSACTIONS

Turn to the back of the MTT and hand it to the customer for PIN entry.
After customer enters **PIN**, they must press the green **ENT** key to enter.



temporary screen

Processing
Do not press cancel
key while processing.

DEBIT TRANSACTIONS

If the transaction was completed and approved by the transaction processor, to confirm the amount, press the **Right Function Key** to select **OK** to print the merchant copy of the receipt.

(With PIN Debit, no signature is required so no signature line appears.)



temporary screen

Printing
Do not press cancel
key while printing.

DEBIT TRANSACTIONS

From the print menu, select **Customer Copy** to print the customer copy of the receipt. If no customer receipt is required, scroll down to **Main Menu** and choose **Select**.



Basic Transactions: **VOID**

Select **Other Transactions** by pressing the **Down Control Key** until **Other Transactions** is selected.

Then press the **Right Function Key** to select.



Basic Transactions: **VOID**

Select **Void** by pressing
the **Right Function Key**.



Basic Transactions: **VOID**

Enter the **AdminCode** by pressing **123** on the key pad.

Press the **Right Function Key** to select **OK**.



Basic Transactions: **VOID**

Enter **SysAdminPwd** by pressing **1234** on the key pad.

Press the **Right Function Key** to select **OK**.



Basic Transactions: **VOID**

Enter transaction sequence number
by pressing the transaction numbers
on the key pad.

Press the **Right Function Key**
to select **OK**.



Basic Transactions: **VOID**

Press the **Right Function Key**
to confirm the Void amount.



temporary screen

Processing
please wait...

After processing, you will
be prompted to print receipts
as needed.

Basic Transactions: **RETURN**

Select **Other Transactions**.

Then select **Return** by pressing the **Bottom Control Key** until **Return** is selected.

Then press the **Right Function Key** to select.



next screen

Please swipe
your card.

Swipe the customer's credit card.

Basic Transactions: **RETURN**

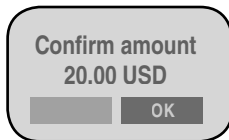
Enter the amount by pressing the numbers on the key pad.

Enter the amount in dollars and cents (example: for 20.00 USD, enter 2000).

Select **OK** by pressing the **Right Function Key**.

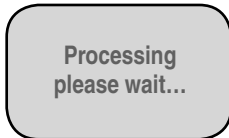


next screen



If amount is correct select **OK** to **confirm**.

temporary screen



Basic Transactions: **RETURN**

Select **OK** to print the **Merchant Copy** of the receipt.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

Basic Transactions: **RETURN**

Print the **Customer Copy**
of the receipt.



temporary screen

Printing Do Not
Press Cancel Key
While Printing.

next screen

Print Receipt
Merchant Copy
Main Menu

Select

Press the **Right
Function Key** to return
to the **Main Menu**.

Basic Transactions: **LOGOFF**

To **Logoff** press the **Down Control Key** until **Logoff** appears under the Transactions menu.

Select **Logoff** by pressing the **Right Function Key**.

Logoff will upload any offline transactions, print a reconciliation report and will clear all transactions from the MTT.



temporary screen

Processing
Do not press cancel
key while processing.

Basic Transactions: **LOGOFF**

Select **OK** by pressing the **Right Function Key** to print the **Reconciliation Report**.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

Basic Transactions: **LOGOFF**

To complete **Logoff** select **OK** by pressing the **Right Function Key**.

Note: Press the **Cancel/Power Key** twice to return to the main screen or press for 2 seconds to power off.



Other Transactions: **AUTHORIZE ONLY**

Under the **Transactions** menu
select **Other Transactions**.

Then press the **Down Control Key**
until **Authorize Only** is selected.
Press the **Right Function Key** to select.

Note: You must **LOGON** to the MTT
if not **LOGGED ON**.



next screen

Please swipe
your card.

Swipe the customer's credit card.

Other Transactions: **AUTHORIZE ONLY**

Enter the Amount by pressing the numbers on the key pad.

Enter the amount in dollars and cents (example: for 20.00 USD, enter 2000).

Select **OK** by pressing the **Right Function Key**.



next screen

Confirm amount
20.00 USD

OK

If amount is correct
select **OK** to **Confirm**.

temporary screen

Processing
please wait...

Other Transactions: **AUTHORIZE ONLY**

Print the **Merchant Copy**
of the receipt.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

Other Transactions: **AUTHORIZE ONLY**

Print the **Customer Copy** of the receipt.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

next screen

Print Receipt
Merchant Copy
Main Menu

Select

Press the **Right
Function Key** to return
to the **Main Menu**.

Other Transactions: **FORCE**

Under the **Transactions** menu
select **Other Transactions**.

Then press the **Down Control Key** until
Force is selected.

Press the **Right Function Key** to select.



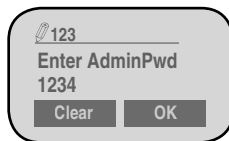
Other Transactions: **FORCE**

Enter the **AdminCode** by pressing **123** on the key pad.

Press the **Right Function Key** to select **OK**.



next screen



Then enter **AdminPwd** by pressing **1234** on the key pad.

Press the **Right Function Key** to select **OK**.

Other Transactions: **FORCE**

Enter **Authorization #** by pressing **numbers** on the key pad.

Press the **Right Function Key** to select **OK**.



Other Transactions: **FORCE**

Enter **Reference #** by pressing **numbers** on the key pad.

Press the **Right Function Key** to select **OK**.



Other Transactions: **FORCE**

Enter **Transaction Date (MMDD)**
by pressing numbers on the key pad.

Press the **Right Function Key**
to select **OK**.



next screen

Please swipe
your card.

Swipe the customer's credit card.

Other Transactions: **FORCE**

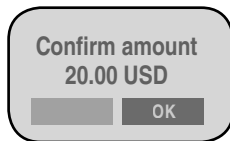
Enter the amount by pressing the numbers on the key pad.

Enter the amount in dollars and cents (example: for 20.00 USD, enter 2000).

Select **OK** by pressing the **Right Function Key**.

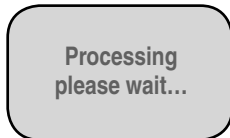


next screen



If amount is correct select **OK** to **confirm**.

temporary screen



Other Transactions: **FORCE**

Print the **Merchant Copy**
of the receipt.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

Other Transactions: **FORCE**

Print the **Customer Copy**
of the receipt.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

next screen

Print Receipt
Merchant Copy
Main Menu

Select

Press the **Right
Function Key** to return
to the **Main Menu**.

Other Transactions: **INQUIRY**

Under the **Transactions** Menu
press the **Down Control Key**
until **Inquiry** is selected.

Then press the **Right Function Key**
to select.

Note: There must be a transaction
in the MTT before using the
Inquiry function.



Inquiry: **TRANSACTION LIST**

Select the **Transaction List**
or **Last trans#1** by pressing
the **Right Function Key**.



Inquiry: **LAST TRANSACTION**



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Select **OK** to print receipt
from transaction selected.

temporary screen

Printing Do Not
Press Cancel Key
While Printing...

next screen

Printing Control
Retry
Done

Select

If **Printing** complete
select **Done** to return
to **Inquiry Menu**.

Inquiry: **TOTAL INFO**

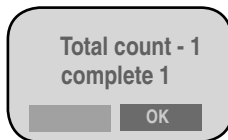


INDEX

Select **Total Info** under the **Inquiry Menu**.

Screen will display information about the transactions.

next screen



Press **OK** and return to **Inquiry Menu**.



Other Transactions: **UPLOAD***

Under the **Transactions** menu
select **Other Transactions**.

Then press the **Down Control Key**
until **Upload** is selected.

Press the **Right Function Key** to select.

Note: *This transaction appears in the menu
only if offline transactions are present.

Note: This function will upload any offline
transactions and process for authorization.

Other Transactions: **UPLOAD**

Press the **Right Function Key** to select OK.



temporary screen

Processing Do Not
Press Cancel Key.

next screen

Would you like to
reprint all uploaded
transactions?

OK

Press the **Right Function Key** to reprint all uploaded transactions.

Other Transactions: **RECONCILE**

Under the **Transactions** menu
select **Other Transactions**.

Then press the **Down Control Key**
until **Reconcile** is selected.

Press the **Right Function Key** to select.



temporary screen

Processing Do Not
Press Cancel Key
While Processing...

Other Transactions: **RECONCILE**

To print out a **Reconciliation Report** select **OK** by pressing the **Right Function Key**.

Note: To skip printing press the **Cancel/Power Key**.



temporary screen

Printing Do Not
Press Cancel Key
While Printing...

Other Transactions: **RECONCILE**

If the **Reconciliation Report** printed select **Done** by pressing the **Right Function Key**.

Note: About **Reconciliation Report** this process clears the terminals memory of all transaction data and may not reflect the actual deposit amount. **It is not a settlement receipt.**



temporary screen

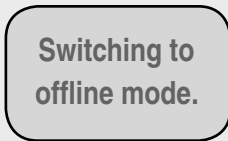
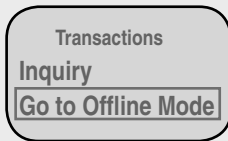
Processing
Do not press cancel
key while processing.

Special Functions: **GO TO OFFLINE
(ONLINE) MODE**

Scroll down to **Offline Mode**.
Press the **Right Function Key**
to select.



temporary screens



NOTE: Keep in mind that **offline transactions** are not processed for authorization until you return to **Online Mode** and then **Upload** or **Logoff**.

Special Functions: **GO TO OFFLINE
(ONLINE) MODE**



After running transactions in **Offline Mode**, you must return to **Online Mode** to proceed. Scroll down to **go to Online Mode** by pressing the **Down Control Key**. Press the **Right Function Key** to select.

temporary screen

Switching to
online mode.

You can now continue processing transactions online or you can scroll down to **Logoff** if you are done and ready to reconcile.

POS Setup: **(CHANGE) MERCHANT
(RECEIPT) INFO**

Scroll down to **Setup** by pressing the **Down Control Key**.

Then press the **Right Function Key** to select.

Note: You must **Logoff** or **Exit** to access **Setup** functions.



temporary screen

Initialization
Please Wait...

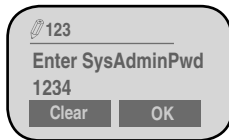
POS Setup: **(CHANGE) MERCHANT
(RECEIPT) INFO**



POS Setup is highlighted.

Press the **Right Function Key** to select.

next screen



Enter the password by pressing **1234** on the key pad.

Press the **Right Function Key** to select **OK**.

POS Setup: **(CHANGE) MERCHANT
(RECEIPT) INFO**

Merchant Info is highlighted.

Press the **Right Function Key** to select.



POS Setup: **(CHANGE) MERCHANT
(RECEIPT) INFO**



Scroll down to **Footer** by pressing the **Down Control Key**. Then press the **Right Function Key** to select.

From this menu you can also edit

Merchant:

Name

Address

Web Site/Email

Phone

Footer

Scroll down to the field you wish to edit, such as footer, then press the **Right Function Key** to select.

POS Setup: **(CHANGE) MERCHANT (RECEIPT) INFO**



Enter text using the keypad. (Maximum 40 characters per line). Continue selecting additional footer lines as desired (line1-line4) until footers are complete.

When entry is complete, press the **Right Function Key** to select.

Press **Cancel/Power Key** until you return to **POS Setup** or the **WAY2Pay** screen.

next screen

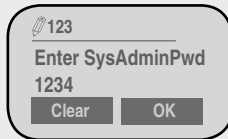


App(lication) Settings(1):

Under the **Setup** menu select **POS Setup** by pressing the **Right Function Key**.



next screen



Enter the password by pressing **1234** on the key pad.

Press the **Right Function Key** to select **OK**.

App(lication) Settings(1):

Scroll down to **App Settings** by pressing the **Down Control Key**.

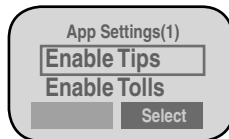
Then press the **Right Function Key** to select.



App(lication) Settings(1):

Select **App Settings(1)** by pressing the **Right Function Key**.

next screen



From this menu by scrolling down you can also enable or disable:

Enable/Disable Tips

Enable/Disable Tolls

Enable/Disable Invoice#

Disable Cash Receipt Only

Enable Cash Receipt (Reconcile)



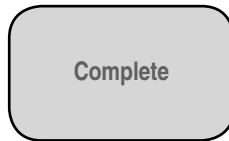
App(lication) Settings(1):

ENABLE CASH RECEIPT

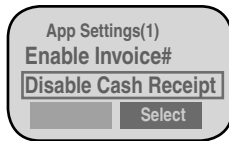
Scroll down to **Enable Cash Receipt** and select by pressing the **Right Function Key**.



temporary screen



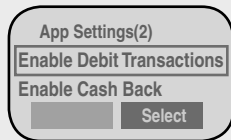
next screen



App(lication) Settings(2):

Select **App Settings(2)** by pressing the **Right Function Key**.

next screen



From this menu by scrolling down you can also enable or disable:
Enable/Disable Debit Transactions
Enable/Disable Cash Back



App(lication) Settings(2):

ENABLE/DISABLE DEBIT

Scroll down to **App Settings** and choose **Select**.

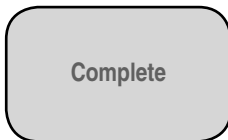
Next scroll down to **App Settings(2)** and choose **Select** by pressing the **Right Function Key**.



App(lication) Settings(2):

ENABLE/DISABLE DEBIT

Select by pressing the **Right Function Key** to **Enable** or **Disable** this option. (This is a toggle option. It alternates between Enable and Disable).



Note: In order for **Debit** to work, you must also be set up for debit acceptance with your processor and your MTT must be properly configured.

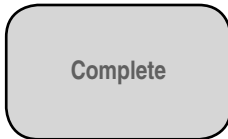
App(lication) Settings(2):

ENABLE/DISABLE CASH BACK

Enabled for Debit Transactions only.

Scroll down to **Enable Cash Back** by pressing the **Down Control Key**.

Select by pressing the **Right Function Key** to **Enable** or **Disable** this option. (This is a toggle option. It alternates between Enable and Disable).



PRODUCT OVERVIEW

WAY Systems' Mobile Transaction Terminal (MTT) combines low-cost mobile phone technologies with the capabilities of a Point of Sale terminal at a price significantly lower than a traditional Mobile POS terminal. In addition, the MTT product integrates the security and functionality of POS/ATM terminals with the convenience of mobile phones to create a device that accepts payment and provides mobile communications almost anywhere at any time. With built-in magnetic stripe and smart card readers plus an external infrared printer, WAY Systems' Mobile Merchant Payment System provides a secure, encrypted, end-to-end mobile platform for payment processing.

ABOUT WAY SYSTEMS (www.waysystems.com)

WAY Systems is a leading global Service Provider of Mobile Phone-based POS Solutions for unwired Merchants anywhere. Using GSM/GPRS, the international wireless standard, WAY's Mobile Transaction Terminal (MTT)[™] is the first "out-of-the-box" wireless POS device bundled with a wireless data service plan already activated and ready to process transactions upon delivery.

FREQUENTLY ASKED QUESTIONS

GENERAL

Q: My credit card won't swipe!

- You can only swipe a card when it says "Please Swipe Your Card". If the screen shows "Swipe Again", you have to select "Swipe Again", and then swipe your card.
- Make sure you are swiping the card with magnetic stripe down and towards the phone.
- Try a different card, if the problem still exists, please call tech support.

Q: How do I "manually" enter a card number?

- A:** Select "sale". When "swipe card" is displayed, wait 3-5 seconds. The screen will change where it will give the option to "swipe again" or "manual entry". Select manual entry.

Q: What's the difference between void and return?

- A:** Voids are used to remove sales from the current batch of transactions that are stored in the MTT. Returns are used to credit a customer's account when the original transaction has already been reconciled and is no longer in the batch in the MTT. (So if you have already reconciled or logged off the MTT the only option is a "return").

Q: How do I know if a transaction is successfully authorized?

- A:** If the MTT or the printed receipt gives an approval and authorization #, then the sale went through successfully.

Q: All Discover and American Express cards are declined. Why?

A: Mostly likely you need to contact your merchant services representative or processor to have these cards enabled.

Q: How can I change the merchant information in the MTT?

A: You should contact your Customer Support Representative to change the information in the MTT.

BATCHES/LOGOFF/RECONCILIATION

Q: Do I need to log off after each transaction?

A: No, just once a day, preferably at end of the day.

Q: At the end of the day should I just turn off the unit?

A: It is recommended that you log off the MTT at the end of each day to synchronize the MTT with the server and to upload any offline and/or incomplete transactions as well as to reconcile.

Q: Do I need to batch every night?

There is no need to batch however you should perform a “logoff” procedure at the close of business for each day that you use the MTT. This clears transactions from the MTT’s memory.

Q: How do I get a summary of the transactions that I did for the day?

a. By logging off which will logoff the server and reconcile

OR

b. By choosing the “reconcile” function which can be found by selecting the “Other Transactions” option.

OFFLINE MODE

Q: What is offline mode?

A: Offline mode allows you to enter sales and store them in the MTT when the MTT is unable to connect because of low coverage. However, working offline is at merchant's risk because it will not authorize transactions at that time. It only stores transactions for a later authorization attempt.

Q. How do I get to Offline Mode?

- a. Select Logon.
- b. When the MTT shows Network Signal Strength press the Cancel key (Power key).
- c. When the MTT shows "Unable to Connect, Would You Like to Continue in Offline Mode?", Select Ok.

OR

- a. If already logged in, select "Go To Offline Mode" in the Transactions menu.

Q: How do I upload my offline transactions for authorization?

When you have run transactions offline, it is necessary to upload these transactions for authorization once you are in an area that has adequate coverage. Log on to the MTT if you are not already logged in. Then:

- a. When you Log off at the end of the day, the MTT will automatically prompt you to upload any offline transactions that you have.

OR

- b. If you don't want to log off yet but do want to upload transactions, select "Other Transactions" in the Transactions menu, and select "Upload"

PRINTER

Q: My printer won't print!

- a. Make sure that the printer battery is charged and the printer is on.
- b. Make sure you are pointing the phone towards the printer, like a remote.
- c. Make sure you are not more than 3 feet away.
- d. Try unplugging both the MTT and the printer and then try to print.
- e. Make sure that there is paper in the printer.
- f. Make sure the lid is closed properly. If problem still exists, please call tech support.

Q: Once I exit the Print Receipt screen, how can I run a duplicate receipt?

- a. From the transaction screen if you choose the inquiry option you will see a list of the transactions run for that day. Choose the transaction that the receipt is needed for and print the receipt.

WAY SYSTEMS WARRANTY POLICY

Manufacturer's Standard Limited Warranty: WAY Systems warrants that the its products, applicable firmware, and operating systems software will be free of defects in workmanship and materials during the one year (12 Month) Standard Warranty Period as specifically defined in the WAY Systems, Inc Standard Warranty Statement. Repairs required as a result of acts of nature, accidental damage, misuse or abuse of equipment and other failures caused by circumstances not considered normal wear and tear under normal operating conditions ("Out-of-Scope Repairs") are excluded.

Please fill in the following information:

MTT Serial #: _____

Date MTT was shipped to you: _____

For our full warranty policy, go to www.waysystems.com.

WAY ACCESSORIES STORE

WAY is pleased to offer a variety of accessory items designed to help merchants take full advantage of our products. Shopping at WAY Systems Accessories Store is fast and easy. Once you make your product selections, call our Customer Support Center (Monday-Friday 9AM-5PM Eastern Time). Please have a credit card ready.

To place an order call: (800) 280-0579 - Option 2

Be sure to check with your WAY Systems reseller before placing an order. They may offer even lower prices or additional specials not available at the WAY Store.

WAY ACCESSORIES STORE



MTT Printer Paper

Thermal printer paper 2 1/4" X 50' per roll

10 Pack \$10.99

Order item number : DM24010-00

20 Pack - \$15.99

Order item number : DM24020-00

50 Pack - \$29.99

Order item number : DM24050-00



MTT 12V Car Charger - \$14.99

12-Volt cigarette lighter charger for the MTT

Order item number : DM80300-01



Printer 12V Car Charger - \$29.99

12-Volt cigarette lighter adapter for MTT Printer

Order item number : DM80310-01



WAY ACCESSORIES STORE

Car Charger Combo - \$39.99

Includes both Printer & MTT 12-Volt Chargers

Order item number : DM80330-00



MTT Lanyard - \$4.99

Heavy duty fabric material 24" with detachable connector - Perfect for home delivery use!

Order item number : DM80205-01



MTT Holster - \$19.99

Heavy duty fabric material with belt clip

Order item number : DM80201-00



Printer Holster - \$14.99

Heavy duty vinyl material with belt clip

Order item number : DM80210-00

WAY ACCESSORIES STORE



Printer Battery - \$29.99

Use as replacement or spare - Rechargeable

Order item number : DM80400-02



MTT 110V AC Charger - \$19.99

110-Volt AC MTT Charger with 5' cable

Order item number : DM80410-01



Printer 110V AC Charger - \$29.99

**110-Volt AC Printer Charger
with 10' cable**

Order item number : DM80401-01

Please check our website for news
and additional information
about WAY products and services.

Feel free to contact us if you
have questions or need
additional help.

1 800 280 0579

salesupport@waysystems.com

